

# SUBJECT ACCESS REQUEST FROM

Please complete this form to request the personal information that the Electrical Industries Charity is processing about you, your child or someone you represent.

**Part 1** Details about the person who the information relates to (referred to on this form as the "data subject")

**Title** (please tick)     Mr     Mrs     Miss     Ms     Other

Surname \_\_\_\_\_

Maiden name/Former surname \_\_\_\_\_

First name \_\_\_\_\_

Current address \_\_\_\_\_

Previous address \_\_\_\_\_

**Relationship to the Electrical Industries Charity:**

Service user/Client     Supporter/Donor     Staff/Volunteer     Other

Reference: (Identifying references such as service user number, campaign references, employee numbers, volunteer number): \_\_\_\_\_

**Please provide a copy of ONE of the following as proof of your identity**

(tick which one applies)

Passport

Driving licence

Other ID document

**Please provide a copy of ONE of the following as proof of address**

(tick which one applies)

Utility bill

Driving licence

Bank statement

**Part 2** Are you requesting information about you (i.e. are you the data subject)?

Please tick which applies

**No** - go to part 3

**Yes** - go to part 4



## Part 5 Declaration

I certify that the information provided on this form is true and correct.

**Please print your name in block capitals** \_\_\_\_\_

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

## Part 6 Completion of the Subject Access Form

The completed application form, and proof of identity (and if acting on behalf of the data subject proof of authority) should be sent to:

**Data Protection Officer**

**The Electrical Industries Charity**

**Rotherwick House, 3 Thomas More Street, London E1W 1YZ**

- Enclosed proof of identity of the data subject?
- Enclosed proof of authority to act on behalf of the data subject?  
(If required)
- Enclosed proof of your identity if acting on behalf of the data subject?  
(If required)
- Provided sufficient details for the Electrical Industries Charity to locate the information you have requested?

# SUBJECT ACCESS REQUEST FORM: GUIDANCE

## Your right to request access to your personal records:

The General Data Protection Regulation (EU) 2016/679 gives you the right to access the personal data relating to you that the Electrical Industries Charity is processing. This is known as a Subject Access Request (SAR).

- The person to whom the personal data refers is the data subject
- The Electrical Industries Charity is the data controller

## Who can make a Subject Access Request (SAR)?

- Any individual can make a SAR. In addition an individual may nominate a representative (such as a solicitor or relative) to apply on their behalf. In this case, there must be a valid consent signed by the individual who authorises the release of information to the representative.
- A person who has parental responsibility for a young child can request access to the child's records. Release of records is usually only made in the best interests of the child. Children may apply themselves - where it is considered that the child has the competence to be able to understand the nature and implications of making a SAR. If they are considered competent, they should also be consulted regarding any request that has been made for their records by another individual, for example a person with parental responsibility. The competence of the child in respect of requests for records can be considered from the age of 12.
- For those lacking the mental capacity to make the request or consent to someone else gaining access to their records, there are various legal procedures in place. In some circumstances, you may make a request on their behalf if you have been granted power of attorney or agent by a court to manage their affairs. The right of access to records must be covered in the powers granted by the power of attorney or court appointment. In the absence
- of a power of attorney or court appointment, we may be able to make a "best interests" decision to release the records but will need to know more about the purpose for which they have been requested in order to do so

## Why does the Electrical Industries Charity ask for my details?

We ask for your name, address and relationship to the Electrical Industries Charity to enable us to identify and locate your personal data in our records. Any identifying references which you can supply to assist us (such as campaign references, employee numbers etc.) would be appreciated.

Please identify the personal data which you would like access to and provide any additional information which would assist us in locating this data as quickly as possible.

In order to ensure that the privacy and security of the personal information requested is maintained, we must ask you to provide some proof of identification and address so that we are certain that we only send personal data to the data subject or their authorised representative.

## Will I be charged for access to the records?

The General Data Protection Regulation (EU) 2016/679 does not allow for charges to be made to cover costs in processing the request unless the request is 'manifestly unfounded or excessive'. The data controller may charge a reasonable administrative-cost fee if further copies are requested.

## How long will it take the Electrical Industries Charity to respond to my request?

We will respond to your request within 30 calendar days from receipt of your identification information.

### What identification information is required?

If you are making a request for information on behalf of someone else then we will require proof that you are authorised to receive this information and verification of your identity.

A data subject may give another person authorisation to access their records. This authorisation must be provided in writing with a signature that can be verified against the data subject's identity documents.

If the data subject is unable to provide authorisation, then only a registered authority - such as a court-appointed agent or someone who holds a lasting power of attorney for the data subject - can make a Subject Access Request on their behalf. Evidence of this authority, along with proof of identify must be supplied for the purposes of information security.

Any identification information supplied with a Subject Access Request will be kept securely and in confidence. The information will not be used for any purpose other than verification of the requestors' identities and will be securely destroyed three years after the request has been closed.

It is advisable to send these documents by Special delivery or tracked delivery so that they are accounted for in transit and there is a documented record of their arrival.

### How will the information be provided?

In most cases, copies of the records will be made and sent to you by registered or recorded post (or you can collect the copies if you prefer). If you would prefer to view the records, we will arrange a suitable time and location for you to do so. A qualified member of staff will be in attendance to provide advice on any aspect of the records.

Arrangements can also be made for alternative accessibility requirements - please contact us using the details at the bottom of this page.

### Further information

If you require further guidance or wish to make alternative arrangements based on accessibility requirements, please contact the Data Protection Officer

**Email** [dataprotection@electricalcharity.org](mailto:dataprotection@electricalcharity.org)

**Phone** 08006521618

**Post** The Electrical Industries Charity Rotherwick House, 3 Thomas More Street, London E1W 1YZ

### Not satisfied with your response?

If you are not satisfied with the response you can write to the Data Protection Officer outlining your concerns.

#### Data Protection Officer

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**Phone** 08006521618

**Post** The Electrical Industries Charity Rotherwick House, 3 Thomas More Street, London E1W 1YZ

Following this, if you remain dissatisfied with the response you can contact the Information Commissioner's Office - the body with responsibility for enforcing the Data Protection Act. The address is:

#### Information Commissioner's Office

Wycliffe House, Water Lane  
Wilmslow, Cheshire  
SK9 5AF

Alternatively you can visit their website (<http://ico.org.uk>) for further information about Subject Access Requests under the General Data Protection Regulation (EU) 2016/679.

If you feel we have failed to disclose information to you without good reason, you can make a complaint at [finance@electricalcharity.org](mailto:finance@electricalcharity.org)